

RETURN GOODS AUTHORIZATION

This authorization for return is not a guarantee of credit or replacement. Credit or replacement will only be issued if the returned merchandise is received unused and in sellable condition. Reference our internet site for complete details and explanations. Your INV # is located in the top right hand corner of your invoice.

Without the invoice number and this form, we cannot assure a credit will be issued for the return of the merchandise.

1. Please complete the Return/Reorder form below in its entirety. Provide as much information as possible in order to process your return. Please list each part, number, quantity, description, price and reason for each item being returned.
2. **Return the merchandise in the manufacturer's original box and packing with the Return/Reorder form inside the box and the INV # number written on the outside of the box. This should be done within 30 days of the invoice date. Failure to do so will result in a restocking fee of 15%.**
3. We will not accept any COD shipments for returned merchandise. COD return packages, or any bill recipient packages will be refused.
4. **The cost of the return shipping is to be prepaid by customer.** Return shipping and any handling fees are non-refundable.
5. Returns can be taken directly to a 4Wheel Parts store near you or returned by the original shipping method. If sending in your return, please send it prepaid to the 4Wheel Parts warehouse nearest you:

4Wheel Parts
400 Artesia Blvd
Compton, CA
90220

4 Wheel Parts
800 W Sandy Lake Rd
Coppell, TX
75019

4 Wheel Parts
13920 Alvarez Rd
Jacksonville, FL
32218

4 Wheel Parts
12655 E 42nd Ave
Suite 1
Denver, CO 80239

4Wheel Drive Hardware
44488 State Route 14
Columbiana, OH
44408

In order to protect yourself against any loss it is advisable to insure your return package(s). Please keep receipt from carrier as proof of return.

6. Any merchandise which, in our opinion or the manufacturer's opinion, shows evidence of being used, installed contrary to manufacturer's instructions and/or subjected to improper handling, packaging, or shipping by the customer will not be eligible for exchange, refund or warranty consideration.
7. Warranty and/or defective merchandise is subject to terms of the manufacturer's warranty.
8. **We will not accept returns on special order merchandise.**
9. For parcel or truck returns, please call customer service at 877-474-4821. Many returns may be avoided by discussing your situation with one of our trained customer service representatives. If a return is appropriate, a Return Goods Authorization (RGA) number will be issued at that time.

Name: _____

Vehicle Year/Make/Model: _____

Address: _____

Circle One: 2 Wheel Drive 4 Wheel Drive

City, State, Zip: _____

Circle One: Extended Cab Standard Cap

Phone Number on Account: _____

Engine Size: _____

Return processing time may vary depending on the product and reason for the return but generally processing time is **7-10** business days once the request is received and meets all criteria. Once we issue the credit back to your credit card company it can take up to 30 days or as long as 3 months for the credit to appear on your billing statement.

The following items cannot be returned: Tires and wheels that have been mounted and or installed. Opened electrical items such as computers, Unichips, programmers, wiring kits, etc. Custom made floor mats, dash covers, seat covers, car covers or any item that has been monogrammed. Closeout or clearance items. Snow chains. Any item that has been custom painted. Custom mechanical products. Special ordered items.

Return/Reorder Form (Please print clearly)

Items to be Returned:

Qty	Part No.	Description	Price Ea.	Total	Explain Reason for Return

Items to be Reordered:

Qty	Part No.	Description	Price Ea.	Total

INV # Number (Required)

Return Resolution Method (Please Circle)

- 01 Replace 02 Apply to Reorder 03 Credit Charge Card 04 Refund check 05 Gift Card

NOTE: Refunds will be issued in same method as payment received.